



Family Promise -
Greater Phoenix
7447 E. Earll Dr.
Scottsdale, AZ 85251

Familypromiseaz.org

FamilyPromiseAZ

FamilyPromiseAZ

Family Promise of Greater
Phoenix

 info@familypromiseaz.org

Platinum
Transparency
2023

Candid.

Charity
Navigator



THREE-STAR



ANNUAL REPORT 2023

LATEST INFORMATION, INITIATIVES
AND FINANCIAL REPORT

A MESSAGE FROM OUR CEO TED TAYLOR



Family
Promise
of Greater Phoenix

I am so proud of our Team. At the heart of every great Organization are the people who represent the values we choose to live out both internally and externally in all we do. That is what gives me the greatest joy about our Team. Firstly, an employee, one day when talking to a person who had requested a tour said; “you know, every member of our team is a little broken. That is why we are all here.” I agree, including me. ‘Broken’, means that we have all experienced hardship in our own way, mostly without others even knowing. I believe that is why Grace abounds at Family Promise. Working with families is hard but creates overwhelming joy when done with Grace and love. 2023 was a great year for Programmatic impact and financial strength. The credit goes to an outstanding Team who understands that challenges are what make us better and why our family; staff, clients, and donors are everything. I choose to praise God for this family, whom I am blessed as well to serve. Truly blessed,

A handwritten signature in blue ink, appearing to read "Ted Taylor". The signature is stylized and fluid.

TED TAYLOR
CHIEF EXECUTIVE OFFICER

ABOUT FAMILY PROMISE - GREATER PHOENIX

When a family loses their home, they face more than just the loss of a roof over their heads. They can lose their sense of direction, identity, and hope for the future. That’s when Family Promise steps in, offering comprehensive support to the entire family—including their beloved pets. We greet each family with compassion, providing a listening ear, access to resources, employment assistance, financial literacy, and tenancy skills training—all aimed at helping them regain permanent, stable housing.



★ PREVENTION

Through our Prevention Program, we assist at-risk families with past-due rent, deposit support, and utility payments, helping them stay in their homes and avoid the trauma of homelessness.



★ SHELTER

We ensure families stay together—including their pets—because in times of crisis, the strength of being together fosters success. By partnering with faith congregations, we provide family-style meals, activities, and private bedrooms for each family.



★ STABILIZATION

When a family transitions into permanent housing, our support continues for up to 24 months. Through ongoing case management, emergency assistance, employment counseling, and financial coaching, we empower families to achieve self-sufficiency and maintain stable housing.



OUR IMPACT IN 2023

623 

Children and Adults (180 families) rescued from homelessness through our shelter program.

22,296 

Shelter nights provided at our Interfaith Congregational Partners and Family Promise facilities.

7,769 

Volunteers prepared meals or helped house families throughout the year donating over 32,000 hours.

24 

Family pets housed in our Pet Sanctuary allowing children to retain the comfort of furry friends.

35.3 

Average number of days our families spent with Family Promise before returning to sustainable housing.

66,888 

Meals served to our families... both at hosting congregations and delivered to our door steps.

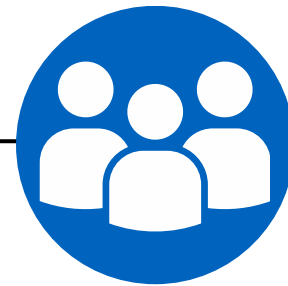
80% 

Parents employed during their stay with Family Promise - Greater Phoenix.

82 

Children remained in their homes through our Prevention Program supporting rent, utilities, and other fees.

BEHIND THE NUMBERS



STABILIZATION

When a family graduates from our shelter program and moves into a permanent home, our commitment to their success doesn't end. We continue to support them for up to 24 months, recognizing that the transition to stability is often the most critical period. Our holistic approach is designed to ensure that families not only remain housed but also thrive in their new environments.

Every 60 days, our Graduate Director reaches out to graduate families to assess their progress and ensure they are on track to achieve their goals. These regular check-ins allow us to provide guidance during difficult times, addressing any challenges that may arise as they adjust to independent living. Whether it's helping navigate unexpected financial hurdles or offering advice on parenting concerns, our team is there every step of the way.

To further assist with their journey, we provide monthly food bags to help alleviate any financial strain, ensuring that no family has to choose between paying bills and putting food on the table. This consistent support is a lifeline for many families as they work toward self-sufficiency.

We also understand the importance of nurturing a love for learning among children, which is why we stay connected with them through our Literacy Program.

This initiative celebrates each child's birthday by gifting them a new book, fostering a lifelong love of reading and learning. By encouraging literacy, we aim to break the cycle of homelessness by equipping the next generation with the tools they need for success. These resources are crucial in helping families build a stable foundation, achieve self-sufficiency, and maintain their housing long-term.

At Family Promise, we believe that a home is just the beginning. By providing continuous support and fostering a strong community connection, we empower families to overcome obstacles and build a brighter future for themselves and their children.



BEHIND THE NUMBERS



LITERACY PROGRAM

We believe that fostering a love of reading in children is key to breaking the cycle of homelessness. Our literacy program, dedicated to the youngest members of our community, provides essential support to both shelter families and graduates.

In our emergency shelters, weekly volunteer-led reading sessions bring comfort and joy to children facing instability. These sessions spark imaginations and build essential language skills, offering a sense of normalcy during challenging times.

For families who have transitioned out of shelter, we continue to nurture their children's literacy through birthday books and reading contests.

These initiatives celebrate the joy of reading and encourage children to set and achieve goals, reinforcing their confidence and academic success. Our literacy program is about more than just reading—it's about empowering children to dream big and succeed. By nurturing a love of reading, we equip them with the tools to excel in school and life, helping to break the cycle of homelessness.

This work wouldn't be possible without our volunteers, donors, and community partners. Your support brings the joy of reading to the children who need it most, laying the foundation for a brighter future.



CONGREGATIONAL PARTNERSHIP

The Heartbeat of Our Mission
As we reflect on another remarkable year, we are immensely grateful for the unwavering support of our volunteers. Their dedication and compassion are the heartbeat of our mission, playing a pivotal role in supporting families who find solace, nourishment, and community within our congregations.



VOLUNTEERS



Do not withhold good from those to whom it is due, when it is in your power to do it.

Proverbs 3:27



Hosting Congregation

- Beatitudes
- Chaparral
- Christ the King
- City of Grace
- Congregation Beth Israel
- Corpus Christi
- Crossroads Nazarene
- Crossroads UMC
- Crosswinds Presbyterian
- Dayspring UMC
- Dove of the Desert
- First Gilbert UMC
- Love of Christ
- Mission Del Sol
- Mountain Park
- Mountain View - Ahwatukee
- New Hope
- New Life
- Phoenix Church of Christ
- PV Seventh Day Adventist
- Scottsdale UCC
- Shepherd of the Desert
- Shepherd of the Hills
- St. Barnabas
- St. Benedict
- St. Ignatius
- St. John's
- St. Luke
- St. Matthew
- St. Patrick's
- St. Peter's
- Sunrise UMC
- Temple Solel
- The Fountains
- University Presbyterian
- Valley Presbyterian
- Victory Lutheran

Supporting Congregation

- Abiding Savior
- Blessed Sacrament
- Temple Chai
- City of Grace
- Gilbert Presbyterian
- St. Patrick's
- Shepherd of the Desert
- Corpus Christ
- Valley Presbyterian



Feeding the Body and Soul

Every meal served in our congregations is a gesture of kindness and a reminder that our families are not alone. Our volunteers prepare and serve meals with love, ensuring that each family feels cared for and valued, nourishing both the body and soul.

Creating a Safe Haven

The security and comfort congregations provide would not be possible without volunteers. They diligently prepare sleeping arrangements, ensuring that every family has a safe and restful place to stay, transforming our congregations into sanctuaries of peace and rejuvenation.

Building Community

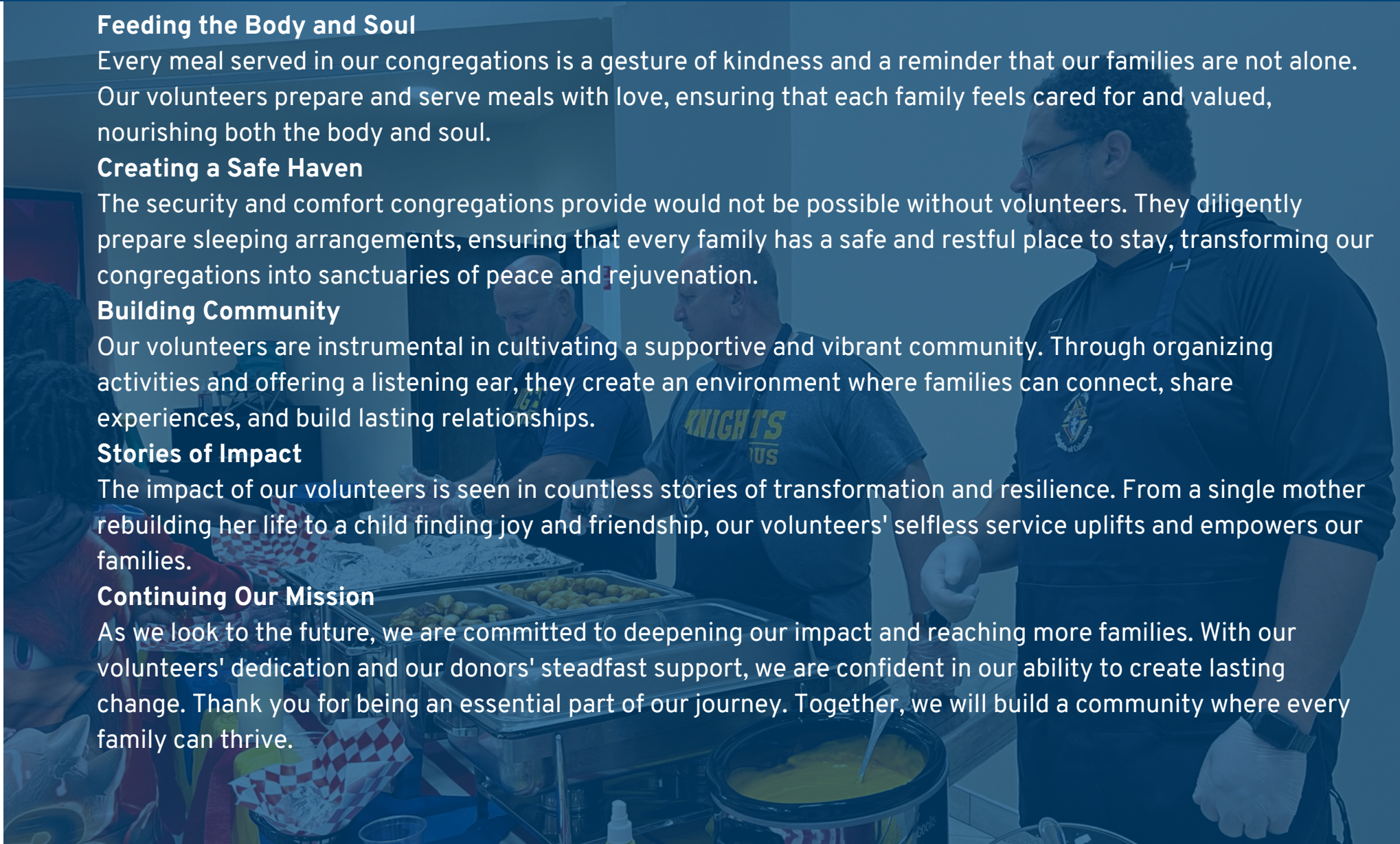
Our volunteers are instrumental in cultivating a supportive and vibrant community. Through organizing activities and offering a listening ear, they create an environment where families can connect, share experiences, and build lasting relationships.

Stories of Impact

The impact of our volunteers is seen in countless stories of transformation and resilience. From a single mother rebuilding her life to a child finding joy and friendship, our volunteers' selfless service uplifts and empowers our families.

Continuing Our Mission

As we look to the future, we are committed to deepening our impact and reaching more families. With our volunteers' dedication and our donors' steadfast support, we are confident in our ability to create lasting change. Thank you for being an essential part of our journey. Together, we will build a community where every family can thrive.



BEHIND THE NUMBERS

SHELTER

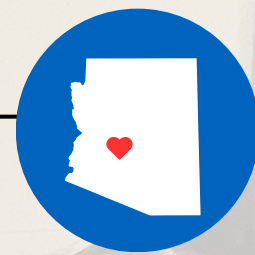
Family Promise is proud to announce that 2023 has been a record-breaking year for our shelter program. We have served 180 families across five sites, marking the highest number of families we've ever assisted in a single year. Our commitment to providing safe and supportive housing has never been stronger, and we are thrilled to share our successes with you.

One of the standout achievements of our program is the 70% success rate for parents securing employment and long-term housing. This remarkable outcome is a testament to the dedication of our volunteers and the effectiveness of our comprehensive support services. Together, we equip families with the tools they need to rebuild their lives.

In 2023, we observed a slight increase in the number of families needing shelter services throughout the Valley. Despite this growing demand, Family Promise has risen to the challenge and remains one of the top providers in the region. Our ability to adapt and expand our services has been crucial in meeting the needs of our community.

As we reflect on the accomplishments of 2023, we are inspired by the resilience and determination of the families we serve. We are committed to continuing our mission and look forward to helping even more families in the coming years. Thank you for being an integral part of our journey and for making a difference in the lives of so many.

Together, we are building a brighter future for families in need. We appreciate your ongoing support and look forward to sharing more success stories with you.



STABILIZATION

VILLAGE PROJECT: EMPOWERING FAMILIES



Family Promise is excited to share the progress of the Village Project, a 6-unit, 2-bedroom complex designed to support families transitioning from our emergency shelter program. Located in one of the largest eviction zones in Maricopa County, this project addresses the critical need for stable housing in an area plagued by high eviction rates.

Families in the Village Project receive continued support to save money, practice cash flow management skills, and develop good tenancy habits. This extended assistance helps them secure stable employment, increase their savings, and foster a sense of community.

The focus on good tenancy skills ensures that families not only maintain their current housing but also prepare for long-term success in future rental situations. By breaking the cycle of eviction and homelessness, the Village Project is creating sustainable solutions and providing a lifeline for families striving for a better future.

We are deeply grateful to our donors and partners who have made this project possible. Your support is transforming lives and giving families the opportunity to thrive. Thank you for being part of this journey with us. We look forward to sharing more updates on the Village Project and celebrating the achievements of the families we serve.



Major Gifts

supporting Family Promise's operational costs that allow us to support the emergency shelter program

- **Diamond**

- Garcia Family Foundation
- Bob & Peggy Withers
- Refined Technologies, Inc
- National Christian Foundation of AZ
- Thunderbirds Charities
- David C. Hovey, Jr.

- **Platinum**

- The Molly Blank Fund of the Arthur M Blank Family Foundation
- Robert Kemper Corrigan Foundation
- Robin Roche
- Gina Vadnais
- Jewish Community Foundation of Greater Phoenix
- Optima, Inc
- Salt River Pima-Maricopa Indian Community

- **Gold**

- Valley Presbyterian Church
- The Banucci Family Foundation
- Rummel Construction, Inc
- Gary & Joanne Mizell
- Gila River Indian Community
- Johnson PL Family Charitable Fund
- Dawn Jaroszewski
- Emily & Eric Waszolek
- Arizona Diamondbacks Foundation



Major Gifts

supporting Family Promise's operational costs that allow us to support the emergency shelter program

- **Gold (cont.)**

- Cathy & Curt Stoelting
- Ted & Debbie Taylor
- Ian Bishop

- **Silver**

- Active 20/30 Club of Phoenix
- Adolfson & Peterson Construction
- American Assoc. of University Women
- Ian Anderson
- Anita & Joseph Fishman
- Arizona Housing Coalition
- Arizona Hughes and Bufka Family Fund
- Barry Family Charitable Fund
- Barry Berger & Corrine Quayle
- Cardinals Charities
- CDD Partners
- Chapman Automotive Group
- CHAPS Charities
- Julie Clelland
- Dr. Daniel Cooper
- Dayspring United Methodist Church
- Desert Diamond Casino & Entertainment
- Carol Dillon
- Douglas and Sophie Freedman Fund
- Edward Evans
- David & Leeann Feenstra
- Anita Fishman
- Tom Frenkel
- Glen E. Tullman Fund
- Joel E. Henness
- Larson Giving Fund
- Gabrielle Lawrence
- Jesse Lawrence
- Lebherz Family Foundation
- Jodi Lowy
- McGady & Asso Psychological Srvcs.
- MidFirst Bank
- MistAmerica Corp.
- Bob & Edith Murray
- Presbytery of Grand Canyon
- REVERB
- Sandy Chambers Charit Giving Fund
- Kyle Shivers
- SRP
- Sundt Foundation
- Team Zimm Family Trust
- The Murray Family Fund
- Tyler Wedin
- Stacy Wifler
- Michael J. Zimmerman

BOARD OF DIRECTORS

Tim McGough (Chairman)	Gabrielle Lawrence Ph.D	Mike Redivo, Ph.D.
Julie Cieniawski (Vice Chair)	Kevin Maxwell	Ed Roberts
Phyllis Banucci	Jo Ellen McNamara	Neil Sutton
Tanner Detro	Joanne Mizell	Rev. Chris Woodard
Don Henninger	Tim Nichols	

EMERITUS BOARD

Andrew Montooth	Judee Morrison
Art Campbell	Jill Russell
Bob Withers	Mitra Khazai
Bruce Brown	

LEADERSHIP TEAM

Ted Taylor (Chief Executive Officer)
Kathy Kaplan (Chief Programs Officer)
Lotus Kaplan (Chief Development Officer)



FINANCIAL REPORT 2023

REVENUE	
CONGREGATION	\$30,646
CORPORATE	\$340,732
FOUNDATION/GRANT	\$803,100
GOVERNMENT	\$210,638
INDIVIDUAL	\$577,313
IN-KIND	\$426,434
TOTALS	\$2,388,863

EXPENSES	
PROGRAM SERVICES	\$1,743,102
MANAGEMENT AND GENERAL	\$236,332
FUNDRAISING	\$511,174
TOTALS	\$2,490,608